# JOHN MWANGI

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# Behavioral Care Manager

***Over 10 Years of Experience***

Compassionate and results-driven Counselor with 10+ years’ experience supporting PLWHA, students, inmates, and community groups through counseling, health education, and psychosocial support. Skilled in health protocols, confidentiality, and use of DHIS2/OpenMRS for patient monitoring. Adept at leading teams, facilitating case reviews, and delivering education on HIV prevention, stigma reduction, and mental health. Recognized for empathy, problem-solving, and helping vulnerable individuals regain stability and adhere to treatment. Committed to advancing public health through patient-centered care, ethical research, and collaboration with stakeholders.

# Skills

* Counseling and psychosocial support for PLWHA
* Data entry and management (manual and electronic)
* Strong communication skills (verbal and written)
* Multidisciplinary team collaboration and case reviews
* Problem-solving skills and ability to think critically
* Empathy and compassionate patient care
* Confidentiality and patient privacy protection
* Cultural competence and sensitivity to diverse populations
* Continuous professional development and learning

# Work Experience

**Senior Counselor – HIV/AIDS Support Program *XYZ Health Organization, Nairobi | 2018 – Present***

* Provided psychosocial counseling and adherence support to PLWHA, improving treatment retention rates by 25%.
* Led a multidisciplinary team in weekly case reviews to address patient challenges and develop holistic care plans.
* Trained peer educators on stigma reduction, disclosure, and positive living.

**Guidance & Counseling Officer- *ABC Secondary School, Nakuru | 2014 – 2018***

* Counseled students on mental health, behavioral issues, and academic performance, reducing disciplinary cases by 30%.
* Designed and facilitated health awareness programs on HIV prevention, reproductive health, and life skills.
* Maintained strict confidentiality and built trust with students, parents, and staff.

**Community Outreach & Counseling Volunteer - *Kenya Prisons Service, Kisumu | 2010 – 2014***

* Delivered individual and group counseling sessions for inmates, addressing trauma, substance use, and rehabilitation.
* Introduced peer support groups that fostered resilience and reduced recidivism.
* Collected and reported counseling data for integration into DHIS2, supporting evidence-based interventions.

# Education

* Master of Arts in Counseling Psychology – University of Nairobi | 2016 – 2018
* Bachelor of Arts in Sociology & Psychology – Kenyatta University | 2008 – 2012
* Diploma in HIV/AIDS Management – Kenya Institute of Social Work | 2006 – 2007

**Professional Associations**

* Kenya Counselling and Psychological Association (KCPA) – Member
* National Organization of Peer Educators (NOPE) – Member

**Licenses & Certifications**

* Registered Counselor – Kenya Counselling and Psychological Association (KCPA)
* HIV Testing and Counseling (HTS) Certification – Ministry of Health, Kenya

**References**

Available upon request.